

SA DANCE TOURS (PTY) LTD

Reg No: 2018/499867/07

SA Dance Tours: 2025 DanceStar Tour to Croatia - Cancellation Policy

Submission of Cancellations

- All cancellations must be submitted in writing to SA Dance Tours (SADT) via email at office@dancestar.co.za
- Requests made telephonically will not be accepted.
- **Deposits are non-refundable. (R4000.00 per person)**

Deposit Policy

- Deposits are non-refundable. No refunds will be issued for **deposit amounts** after **7 calendar days** from the initial payment, regardless of the reason.
- By proceeding with your first payment, which includes the deposit amount, **you confirm your understanding and acceptance of this policy.**

Illness or Absence

In the event of withdrawal from the dance tour due to injury or illness, refund requests (less any costs incurred for your booking) will be considered at the discretion of the organizers, provided a valid medical certificate is presented.

Cancellation by the Participant

The following terms apply for package cancellations (per person):

Package Cancellation Fees

- **Up to 1 February 2025:** No penalty (deposit amount forfeited only).
- **2 February – 1 March 2025:** 40% of the **total package amount**.
- **2 March – 1 April 2025:** 60% of the **total package amount**.
- **2 April – 1 May 2025:** 80% of the **total package amount**.
- **From 2 May 2025 onwards:** 100% of the **total package amount**.

Single Room Supplements, Extra Nights, and Special Accommodation Requests

- Cancellations between **1 January – 31 March 2025:** No penalty.
- Cancellations from **1 April 2025 onwards:** 100% penalty.

Cancellations or Changes by SA Dance Tours (SADT)

1. **Price Adjustments:** SADT reserves the right to adjust package prices proportionally if the Rand/Euro exchange rate fluctuates by more than 5% after the publication of package prices.
2. **Notice of Changes:** If changes or cancellations are required, reasonable notice will be provided. Where possible, a comparable alternative will be offered.
3. **Force Majeure:** Refunds for cancellations due to circumstances beyond SADT's control (e.g., political unrest, natural disasters, epidemics, etc.) will be issued minus any reasonable expenses incurred.
4. **Liability Disclaimer:** SADT is not responsible for costs related to other travel arrangements affected by changes to or cancellations of the tour package.

Agreement and Binding Terms

By proceeding with any payment, all participants acknowledge and accept the terms and conditions outlined in this cancellation policy. This agreement is legally binding and enforceable, and any disputes will be subject to the jurisdiction of South African courts.

Non-Compliance and Dispute Resolution

Any attempts to dispute, reverse, or charge back payments after agreeing to this policy will be considered a breach of contract.

In such cases, SA Dance Tours (Pty) Ltd reserves the right to:

1. Retain the full amount of any payments made.
2. Pursue legal remedies to recover additional costs incurred as a result of the dispute.

Waiver of Claims

Once cancellation is submitted and processed according to this policy, the participant waives any claims against SA Dance Tours (Pty) Ltd regarding refunds or compensation beyond the terms stated here.

Communication Policy

SA Dance Tours (Pty) Ltd will communicate all correspondence regarding cancellations in writing via email to ensure clarity and documentation. Any attempts to escalate disputes through unwarranted social media posts, defamation, or harassment will be met with appropriate legal action.

Good Faith Clause

SA Dance Tours (Pty) Ltd operates in good faith and ensures that all policies are transparent. Participants are expected to engage respectfully and responsibly. Should any participant act maliciously or disruptively after cancellation, they will be liable for damages caused to SA Dance Tours (Pty) Ltd, including legal and reputational costs.

Finality of Agreement

Acceptance of this policy upon payment is final. No retrospective objections or modifications will be entertained after cancellation.

By proceeding with your payment, which includes a non-refundable amount, you confirm your understanding and acceptance of this 2025 DanceStar Tour to Croatia - Cancellation Policy.

For inquiries, contact:

SA Dance Tours (Pty) Ltd

12 Tarentaal Street, Zwartkop, Centurion, 0157

Email: [**office@dancestar.co.za**](mailto:office@dancestar.co.za)